

Don P. Johnson Town Manager

#### TOWN OF ACTON

472 Main Street Acton, Massachusetts, 01720 Telephone (978) 264-9612 Fax (978) 264-9630

April 29, 2005

The Acton Beacon:

Atten: ACTON BEACON LEGAL REPRESENTATIVE

Please place the following Legal **Notice** in the Thursday, May 5, 2004 edition of the Acton Beacon. *Please send bill to:* 

Mr. Stephen Silverstein 24 High Street Dartmouth, MA 02748 (508) 996-8829

Very truly yours,

Christine M. Joyce Town Manager's Office

Please confirm receipt of this Fax to: Christine @ 978-264-9612 FAX 978-264-9630

Town of Acton Notice of Hearing

Notice is hereby given under Chapter 138 of the General Laws, that the Board of Selectmen will hold a hearing in Room 204 in the Acton Town Hall on May 23, 2005 at 7:45 P.M. on the application of Not Your Average Joe's, Manager, Stephen Silverstein, for a All Alcoholic Beverage License as a Common Victualler at 291-307 Main Street, Acton, MA.

**ACTON BOARD OF SELECTMEN** 

#### TOWN OF ACTON

472 Main Street Acton, Massachusetts, 01720 Telephone (978) 264-9612 Fax (978) 264-9630

Don P. Johnson Town Manager

April 29, 2005

Mr. Stephen Silverstein 24 High Street Dartmouth, MA 02748

Dear Mr. Silverstein:

Enclosed please find a copy of advertisements to appear in the Acton Beacon on Thursday, May 5, 2005, at your expense.

The ABCC requires the time and date of such hearing for a license be placed in the local newspaper. Your hearing is scheduled for May 23, 2005 at 7:45 P.M. in Room 204 of the Acton Town Hall.

You must notify the abutters of your application by certified Mail Return receipt prior to the hearing. You may obtain a certified list from the Acton Assessor's Office. You are required to turn in the Green cards as proof of notification at the meeting on May 23, 2005.

Your Liquor Serving Policy looks in good order except for changing your policy to read to "Card" those who look under 50, not 30.

If you have any questions prior to that date, please feel free to call me at 264-9612.

Very truly yours,

Christine M. Joyce Town Manager's Office

cc: File {blankabc.Doc.}



D'AGOSTINE, LEVINE, PARRA & NETBURN, P.C.

Attorneys at Law

Louis N. Levine F. Alex Parra Cathy S. Netburn Lisa Bergemann 268 Main Street | P.O. Box 2223 | Acton, MA 01720 tel 978.263.7777 fax 978.264.4868

> Of Counsel Julian J. D'Agostine

May 6, 2005

#### **VIA CERTIFIED MAIL**

#### RETURN RECEIPT REQUESTED 70001670000908276179

Mr. William Ryan, Superintendent Acton Boxborough Regional School and Acton Public Schools 16 Charter Road Acton, MA 01720

Re: Application of Not Your Average Joe's, Inc. for Alcohol Beverage License as Common Victualer at 297-301 Main Street, Acton

Dear Mr. Ryan:

In connection with the proposed opening of a restaurant by Not Your Average Joe's, Inc., at the Acton Plaza, 297-301 Main Street, Acton, enclosed please find notice of hearing on the application of Not Your Average Joe's, Inc. for an Alcohol Beverage License as a common Victualer.

Pursuant to G.L. c. 138, §15A:

"The notice sent to such school...shall indicate the necessity of a written objection to prevent the issuance... of such license under the provisions of [G.L. c. 138] section sixteen C."

If you should have any questions concerning the foregoing application please do not hesitate to contact me.

Very truly yours,

NOT YOUR AVERAGE JOE'S, INC.

By its Attorneys,

D'AGOSTINE, LEVINE, PARRA & NETBURN, P.C.

By:

F. Alex Parya

e-mail: faparra@dlpnlaw.com

FAP/tah

Enclosure

cc:

Acton Board of Selectmen

Client

**TOWN OF ACTON** 

472 Main Street Acton, Massachusetts, 01720 Telephone (978) 264-9612 Fax (978) 264-9630

Don P. Johnson Town Manager

April 29, 2005

# Town of Acton Notice of Hearing

Notice is hereby given under Chapter 138 of the General Laws, that the Board of Selectmen will hold a hearing in Room 204 in the Acton Town Hall on May 23, 2005 at 7:45 P.M. on the application of Not Your Average Joe's, Manager, Stephen Silverstein, for a All Alcoholic Beverage License as a Common Victuller at 291-307 Main Street, Park, Acton, MA.

**ACTON BOARD OF SELECTMEN** 

## **Christine Joyce**

From: Robert Craig

Sent: Monday, May 09, 2005 9:52 AM

To: Christine Joyce

Subject: Liquor License and Common Victualler's License- Not Your Average Joe's. 291-307 Main Street

#### Christine:

Please be advised that I have no comment or objection to issuance of this license.

Chief Craig

# Acton Police Department InterDepartmental Memo

From: Frank J. Widmayer, Chief of Police Date: May 16, 2005

To: Don Johnson, Town Manager

Must

Subj: Not Your Average Joe's Liquor License

I have reviewed the liquor license and common victualler's license applications from Not Your Average Joe's.

I have no objection to the issuance of either license.

I recommend that the Board require a change in the serving policy on page two (item 2.b.1) to check for ID for anyone under age 50 as it was changed in script on page one.

Frank J. Widmayer Chief of Police



# TOWN OF ACTON Health Department

472 Main Street Acton, Massachusetts, 01720 Telephone (978) 264-9634 Fax (978) 264-9630

May 6, 2005

To: Don Johnson, Town Manager

From: Heather Marceau, CEHT, Health Agent

Re: Liquor License and Common Victualler License Request - Not Your Average Joe's, Inc.

The Health Department has reviewed the application for the Common Victualler License and Liquor License submitted by Not Your Average Joe's, 291-307 Main Street. At this time, we have not received any communication from this proposed establishment and cannot make a recommendation of approval.

#### **TOWN OF ACTON**

#### **Building Department**

#### INTERDEPARTMENTAL COMMUNICATION

To: Don P. Johnson, Town Manager

Date: May 9, 2005

From:

Garry A. Rhodes, Building Commissioner

Subject:

Liquor License and Common Victualler's License

Not Your Average Joe's 291-307 Main Street

I have reviewed the application. I do not have any comments.



## **Town Manager's Office**

#### INTERDEPARTMENTAL COMMUNICATION

4/29/05

From: Christine Joyce, Town Manager's Office

Subject:

Liquor License and Common Victualler's License- Not Your Average Joe's

291-307 Main Street

Enclosed please find a copy of the application for a Full Liquor license for Not Your Average Joe's

The public hearing is scheduled for **7:45**, on May **23**, **2005**...

{blankabc.Doc.}

# FORM A LICENSEE PERSONAL INFORMATION SHEET

THIS FORM MUST BE COMPLETED FOR EACH:
X A. NEW LICENSE APPLICANT
B. APPOINTMENT OR CHANGE OF MANAGER IN A CORPORATION
C. TRANSFER OF LICENSE (RETAIL ONLY-SEC.12 & SEC.15)
Please check which transaction is the subject of an application accompanying this Form A.)
PLEASE TYPE OR PRINT ALL INFORMATION
ALL QUESTIONS MUST BE ANSWERED AND TELEPHONE NUMBERS PROVIDED OR APPLICATION WILL NOT BE ACCEPTED
1. LICENSEE NAME: Not Your Average Joe's, Inc (NAME AS IT WILL APPEAR ON THE LICENSE)
2. NAME OF (PROPOSED) MANAGER: Slephen Silvenstein
3. SOCIAL SECURITY NUMBER: 012 - 36 - 8791
4. HOME (STREET) ADDRESS: 24 High St. Dactmouth MA 02748
5.AREA CODE AND TELEPHONE NUMBER (S): (give both, your home telephone and a number at which you can be reached during the day).
DAY TIME# 508-991-5637 X HOME# 508-328-9859
6. PLACE OF BIRTH: New Bedford MA 7. DATE OF BIRTH 5/25/59
8. REGISTERED VOTER: X YESNO 8a. Where?
o. ARE YOU A U.S. CITIZEN:NO
10. COURT AND DATE OF NATURALIZATION:  (Submit proof of citizenship and/or naturalization such as Voter's Certificate, Birth Certificate or Naturalization Papers)
11. FATHER'S NAME: Joseph Silverstein12. MOTHER'S MAIDEN NAME: Jean Goldstein
13. IDENTIFY YOUR CRIMINAL RECORD, IF ANY (Massachusetts, Military, any other State or Federal):
14. ANY OTHER ARREST OR APPEARANCE IN CRIMINAL COURT CHARGED WITH A CRIMINAL OFFENSE REGARDLESS OF FINAL DISPOSITION:
YES NO (MUST CHECK EITHER YES OR NO)
15. PRIOR EXPERIENCE IN THE LIQUOR INDUSTRY: X YESNO IF YES, PLEASE DESCRIBE: 10 YES GENER OPERATOR NOT YOUR AVERAGE JOE'S FULL SERVICE RESTAURANTS

<sup>\*</sup> Delete the inapplicable words.

\*\*Please provide the name and residential address of the assistant clerk if he/she is executing this certificate of change.

16. FINANCIAL INTEREST, DEIRECT OR INDIRECT, IN ANY OTHER LIQUUOR LICENSE, PERMIT OR CERTIFICATE: X YESNO  IF YES, PLEASE DESCRIBE: Financial interest in all locations — See attached listing	
17. EMPLOYMENT FOR THE LAST TEN YEARS (Dates, Position, Employer, Address, Telephone Numbers): 1994-present founder, President Nor Your Average Sees, The	
18. HOURS PER WEEK TO BE SPENT ON THE LICENSED PREMISES:	0
BELIEF.  BY: PROPOSED  MANAGER SIGNATURE DATE	

# The Commonwealth of Massachusetts

Alcoholic Beverage Control Commission
239 Causeway Street
Boston, MA 02114

Application for Alcoholic Beverage License for Retail Sale

City/Te	own: Acton				
(X) ( ) ( )	New License Transfer of License Transfer of Stock	( )	New Officer/Direct Other(specify)	tor	
<u>SECTI</u>	ON 1:				
Name t	o Appear on the License: _	Not \	lour Average	Joe's, I	Inc
Busines	ss Name (d/b/a, if different	): <u>}</u>	Not Your Av	erage Joe	2's
	er of Record: 5tepher			•	
	s of Premises: Acton Pl				
	Number of Premises:				
<u>SECTI</u>	ON 2: Type of License	: (check	one only)		
( )	Club General on Premise Hotel	( ) (X) ( )	Package Store Restaurant Tavern	( )	Veterans Club Other
<u>SECTI</u>	ON 3: License Categor	Ţ			
(X) ( ) ( )	All Alcoholic Malt Only Wine and Malt with Cord	() () lials Perm	Wine and Malt Wine Only it		
<u>SECTI</u>	ON 4: License Class				
<b>(X</b> )	Annual	( )	Seasonal		
SECTI	ON 5: Person (attorney	if applica	able) who can be con	tacted concerni	ng this application
Name:	F. Alex Parra		D'Agostine, L	eviñe, Parr	a & Netburn
Address	s: 268 Main St	. Po	Box 223 1	Acton MA	4 01720

Phone Nu	mber: <i>Q</i>	18-263-7	111		***		
SECTIO						ocation of all entrance	
***************************************							
SECTION Seating C CON 04 SECTION Applicant	apacity: 6 Floor Plan o N7:	200 LHached	Occup	oancy Nu	mber:		
	Association Partnership	( <b>x</b> ) ( )	Corporation Non-profit Cor	poration	( )	Individual LLC	
SECTION	N 8 If applicant is a	ın individual or	partnership – Li	ist for ind	ividual or	each partner:	
FU	LL NAME	HOME A	DDRESS	DOB		SSN	
Noi	Applicable						
	N 8(a): Is individu	•				( )Yes ( )No	
1:	f no, specify citizer	iship:					•
SECTION	N 8(b): Is individua	al or all partners	involved at leas	st twenty	one years	old? ( )Yes ( )No	
	N 9: If the applican	-	·	-	<i>-</i> '		
State of I	ncorporation: <u>D</u>	elaware	Date o	f Incorp	oration:	March 29, 1999	
Fiscal Yea	ar Ends:	mbir 31	Date q	ualified t	o do busin	ness in MA: June 25,	1999
15,000 <sub>1</sub> Provide in	N 9(a): How many 600 Common at the box the names adicate director.	shares of stock Ind 11,000,00 if all officers, d	are authorized; O Preferre d irectors, stockho	olders and	How m 2,009 I manager	nany are issued: 5,589 COMMM and b	,870,034 preterre.i
Title	Full Name	Home A	Address	DOB	SSN	Shares of Stock Owned or Controlled	
	See Ex	hibit A -	Officers 1	Dire	ctors		
<u></u>							

SECTI	ON 9(b): Attach a copy o principal represe						
SECTION	ON 9(c): If the applicant	is a corporation, answer	the follow	ing question	ns:		
For Pac	2 2			n?	(X)Yes (X)Yes (X)Yes	(	)No )No )No
		ne Directors United State acipal Representative a U	d Citizens? I.S. Citizer	) 1?	(X)Yes (X)Yes	12) lice ( (	nse: )No )No
Title	association office		DOB	SSN	Phone N	umber	
	applicable						
	ON 10(b): Attach a list o  ON 11: Will there be any for this license?		g, redecora		lding on the p		]
a.)	Give an exact description premises:  Complete 18	n of the construction, ren	<b>~</b>		or building o	n the	
b.)	What are the estimated c	osts: \$750,000	0,00				
	What is the construction						
d.)	State all sources of cons	truction financing: <u>Co</u> Ventures	•				<u>ver</u>
SECTI	ON 12:						
Do you	own the premises?( ) Y	es ( <b>X</b> )No. If ye	s, please re	espond to th	e question be	low.	
( )	As an individual ()	Jointly		<u> </u>	Name o	f Realty	/ Trust
		Name of Corporation	l.				

( ) Other				
(If you do not own the premises to	be licensed, prov	ide the following	g information	about the owner.)
Name: E4A Northeast Li	mited Partner	rship Phon	e Number:	
Address: <u>PO Box 5</u> 28 (	_			
SECTION 12(a): If a lease or ren plus 3°/c of gross sales in ex- Beginning date of Lease _estimate (Provide Copy of Lease)	cess of \$3,500 20, 5/1/05	0,083 End d	ate of Lease	5 (i 15
Please see copy of pro	FINA	ANCIAL	XIII DI	
SECTION 13: What assets were purchased and co	ost?			
Equipment: \$	Furniture: \$		Goodwill	: \$
Inventory: \$	License: \$		Premise:	\$
SECTION 13(a): Total Purchase	Price: \$			
SECTION 13(b): Identify below	all sources of fina	nneing:		
Mortgage: \$		Seller: \$		
Cash: \$		Other: \$		specify)
Document all sources e.g. Loan Pa	pers, Checking A	ccounts, Stock S	ales, etc.	
SECTION 13(c): All other terms	and conditions: _			
		(provide purc	hase and sale	documents)
SECTION 13(d): Are you seekin	g approval for lice	ense to be pledge	ed: ( )Yes	( )No
If yes, to whom:				
SECTION 13(e): Will the inventor	ory be pledged:		( )Yes	( )No
If yes, to whom:				
SECTION 13(f): If a corporation	, are you seeking	approval for any	corporate sto	ock to be pledged:
If yes, to whom:			( )Yes (	( )No

#### OWNERSHIP INTERESTS

**SECTION 14:** State the following information for all persons or entities who will have any direct or indirect beneficial or financial interest in this license:

Full Name		Home Address		DOB		SSN	Phone Number
	See Ex	hilat A -	Officer	5 Å	Dir	ectors	·

**SECTION 14(a):** Describe all types of beneficial or financial interest each person or entity identified in Question 14 will have in this license:

Beneficial or Financial Interest	
+ Ownership Interests	
	······
	Beneficial or Financial Interest  - Ownership Taterests

**SECTION 14(b):** Does any person or entity listed in Question 14 have any direct or indirect beneficial or financial interest in any other license granted under Chapter 138?

(**X**) Yes ( ) No

Name	Type of License	License Name and Address	Description of Interest
	See Exhibi	D - Other Ownershi	p Interests

**SECTION 14(c):** Has any person or entity named in Question 14 ever held a license or a beneficial interest in a license issued under Chapter 138 which is not presently held?

( ) Yes (X) No

(If yes, provide the following for each person or entity.)

Name	Type of License	License Name and Address	Date Ownership Surrendered
			7

**SECTION 14(d):** Describe how all licenses in Question 14c were terminated (e.g. transfer of ownership, non-renewal, surrender, etc.)

Not application 14(e)  SECTION 14(e)  Date Li  SECTION 14(f)	the followicense  Has an state,  a. b.	wing information of the second	or en	Reason tity nar	med in med in record in re	Questi ( ) he Lic	on 14 ev Yes ense wa	er had a	(X)	spended No	, revoked
ECTION 14(e)  If yes, provide t  Date Li  ECTION 14(f)	the followicense  Has an state,  a. b.	wing information of the second	or en	Reason tity nar	med in	( )  he Lice  Questi	Yes ense wa on 14 ev	s suspe	(x) nded, revo	No ked or o	cancelled
If yes, provide to Date Lies Lies Lies Lies Lies Lies Lies Lie	cance the follow icense  : Has an state,  a. b.	wing information of the second	or en	Reason tity nar	med in	( )  he Lice  Questi	Yes ense wa on 14 ev	s suspe	(x) nded, revo	No ked or o	cancelled
If yes, provide to Date Lies Lies Lies Lies Lies Lies Lies Lie	cance the follow icense  : Has an state,  a. b.	wing information of the second	or en	Reason tity nar	med in	( )  he Lice  Questi	Yes ense wa on 14 ev	s suspe	(x) nded, revo	No ked or o	cancelled
If yes, provide to Date Lies Lies Lies Lies Lies Lies Lies Lie	cance the follow icense  : Has an state,  a. b.	wing information of the second	or en	Reason tity nar	med in	( )  he Lice  Questi	Yes ense wa on 14 ev	s suspe	(x) nded, revo	No ked or o	cancelled
If yes, provide to Date Lies Lies Lies Lies Lies Lies Lies Lie	cance the follow icense  : Has an state,  a. b.	wing information of the second	or en	Reason tity nar	med in	( )  he Lice  Questi	Yes ense wa on 14 ev	s suspe	(x) nded, revo	No ked or o	cancelled
Date Li	icense  Has an state,  a. b.	ny person of federal or i	or ent	Reason tity nar	med in	he Lic	ense wa		nded, revo	<b>ked or c</b>	
Date Li	): Has an state, a. b.	ny person of federal or i	or ent	Reason tity nar	med in	he Lic	ense wa		nded, revo	<b>ked or c</b>	
Date Li	): Has an state, a. b.	ny person of federal or i	or ent	Reason tity nar	med in	Questi	on 14 ev		convicted	of violat	
SECTION 14(f)	): Has ar state, a. b.	federal or t	or ent	tity nar ary law	med in	Questi	on 14 ev		convicted	of violat	
SECTION 14(f)	): Has ar state, a. b.	federal or t	or ent	tity nar ary law	med in	Questi	on 14 ev		convicted	of violat	
	state, a. b.	federal or t	milita	ary law	?			er been			ing any
	state, a. b.	federal or t	milita	ary law	?			er been			ing any
	state, a. b.	federal or t	milita	ary law	?			er been			ing any
	state, a. b.	federal or t	milita	ary law	?			er been			ing any
ECTION 15:	a. b.	Each ind		·		( )	Yes		( <b>X</b> )	No	
ECTION 15:	b.		divida			( )	Yes		( <b>X</b> )	No	
ECTION 15:	b.		divida			,	1 00		(~)		
ECTION 15:	b.		divida								
SECTION 15:	b.		divide								
										C . 1	
		Applicat	tions	by a pa	artners	nip mu	st be sig	ned by a	a majority o an officer a	of the par	rtners.
	c.	of the co						ned by a	an orncer a	uthonze	u by a vo
	d.							aned by	a majority	of the m	embers if
									wered que		
	e.								s to revoke		
		license a	applic	cation.							
igned and subs	scribed	to under t	the pe	enalty (	of peri	urv. tł	nis		day of		. 2004
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<u> sy: Signature of</u>	f Full N	ame						Title	l.		
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46										*	
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Exhibit A
Schedule of Corporation Officers, Directors & Stockholders
Not Your Average Joe's., Inc.

TITLE	FULL NAME	HOME ADDRESS	DATE OF BIRTH	SS#	PHONE #
President	Stephen Silverstein	24 High Street Dartmouth, MA 02748	05/25/1959	012-36-8791	(508) 996-8829
Treasurer	Stephen Silverstein	24 High Street Dartmouth, MA 02748	05/25/1959	012-36-8791	(508) 996-8829
Clerk	Stephen Silverstein	24 High Street Dartmouth, MA 02748	05/25/1959	012-36-8791	(508) 996-8829
Director	Stephen Silverstein	24 High Street Dartmouth, MA 02748	05/25/1959	012-36-8791	(508) 996-8829
Director	Joseph Silverstein	130 Clarendon Street Dartmouth, MA 02714			(508) 994-7634
Director	William Whelan	39 Turner Street New Bedford, MA 02740	05/15/1941	034-30-1319	(508) 994-7997
Director	Stephen Karp	One Wells Avenue Newton, MA 02459			(617) 243-7010
Director	Joseph O'Donnell	55 Cambridge Parkway Cambridge, MA 02142	04/19/1944	010-34-8559	(617) 499 2711 ext 110
Director	Jeffrey Stone	10 Pequot Way Canton, MA 02021	01/22/1957	025-50-9545	(781) 830-3301
Director	Edward P. Grace, III	200 South Orange Avenue Orlando, FL 32801	10/03/1950	022-36-0559	(407) 835-7900

## Responsible Alcohol Service

At Not Your Average Joe's we are driven to provide extraordinary guest service with excellent food and beverage. Our philosophy is:

- Our guests deserve our absolute best performance all the time.
- Food and beverage made to 100% specification.
- Service should compliment the guest experience.
- · Policies are guidelines.

These philosophies fall into every area of our operations from menu creation to training. Within this vast area of duties and information is a commitment to the policies and guidelines of responsible alcohol service. As part of your training at NYAJoe's, you will be required to take either a TIPS or BAR CODE training class, if you do not already have one of these two certifications. We adhere to the policies and practices set forth by the TIPS and BAR CODE classes.

In your server or bartender training, you will be introduced to the basic premises of TIPS and/or BAR CODE training. Some of the basic guidelines you will be expected to know and adhere to are as follows:

- The legal age to purchase an alcoholic beverage in Massachusetts is
   No one under 21 will be served an alcoholic beverage.
- 2. Anyone who looks younger than 30 must be asked to provide proper identification, and will not be served if it is not available.
- 3. Proper identification is a Massachusetts State Driver's License, a Massachusetts State ID card, or a valid U.S. Passport.
- 4. No one will be served to the point of intoxication.
- 5. If anyone appears to be intoxicated entering or leaving the restaurant, a manager must be notified immediately.

Not Your Average Joe's takes serving alcoholic beverages seriously, for the safety of both guests and employees. Not adhering to these guidelines is considered terms for dismissal.

We appreciate your understanding and adherence to these guidelines.

## 2. Taking beverage orders

- a. Know your products, NYAJoe's has a full liquor license
  - Ask guests if they would like to order a beverage, a cocktail or have they seen our wine list.
  - 2. Be able to suggest both specialty drinks and wine to the guest. Our wine list is set up to be easy for both the guest and the server to use and understand.
  - 3. Know how to suggest a liquor. If a guest is looking to order a Martini, know what vodkas and gins are available.
  - 4. We offer a wide variety of non-alcoholic beverages, be familiar with all of them, including bottled sodas and waters.
- Beverage Identification Standards
  - 1. Ask for identification when a guest looks under 30.
  - The only forms of ID that are valid in Massachusetts are:
    - a. Massachusetts state drivers license
    - b. Massachusetts liquor ID
    - c. US Passport
    - d. Military ID
  - No guests will be served to the Point of Intoxication
- c. Operating Procedures
  - The pouring of all beer, wine, and spirits is the responsibility of the BARTENDER.
  - Servers are not allowed behind the bar to help themselves.
  - 3. Servers are responsible for most non-alcoholic beverages.
  - 4. All BEVERAGES must be rung in, non-alcoholic and alcoholic
  - 5. No drinks will be prepared unless the bartender has a slip.
- d. Beverage Service Standards



- 1. ICE SCOOPS must be used never scoop ice with a alass!
- 2. Always use a cocktail tray to carry all drinks to the table
- 3. Handle all glasses from the base and never touch the lip on the glass
- 4. All cold beverages must be served on a cocktail napkin and be accompanied by a straw.

### e. Beverage Presentation Standards

- 1. Soft Drinks filled with ice and  $\frac{1}{2}$ " from the top of the glass
- 2. Wine by the glass should be served 1" from the top.
- 3. Draft beer should have 1" head of foam.
- 4. Small bottles of sparkling water should be opened before serving and placed beside a wine glass with a wedge of lime or lemon and **no ice**. (ask guest for their preference)

#### f. Wine Presentation

- 1. Present wine bottle with the label facing the guest.
- 2. Remove the seal with the corkscrew and open.
- 3. Pour 2 oz. into the glass of the guest who ordered the wine, and wait until they taste and approve the wine.
- 4. Pour additional wine into the guest's glasses that are sharing the wine, and then into the guest that ordered it. Always pour women first.
- 5. Place the bottle on the table/bar or in the wine cooler.